

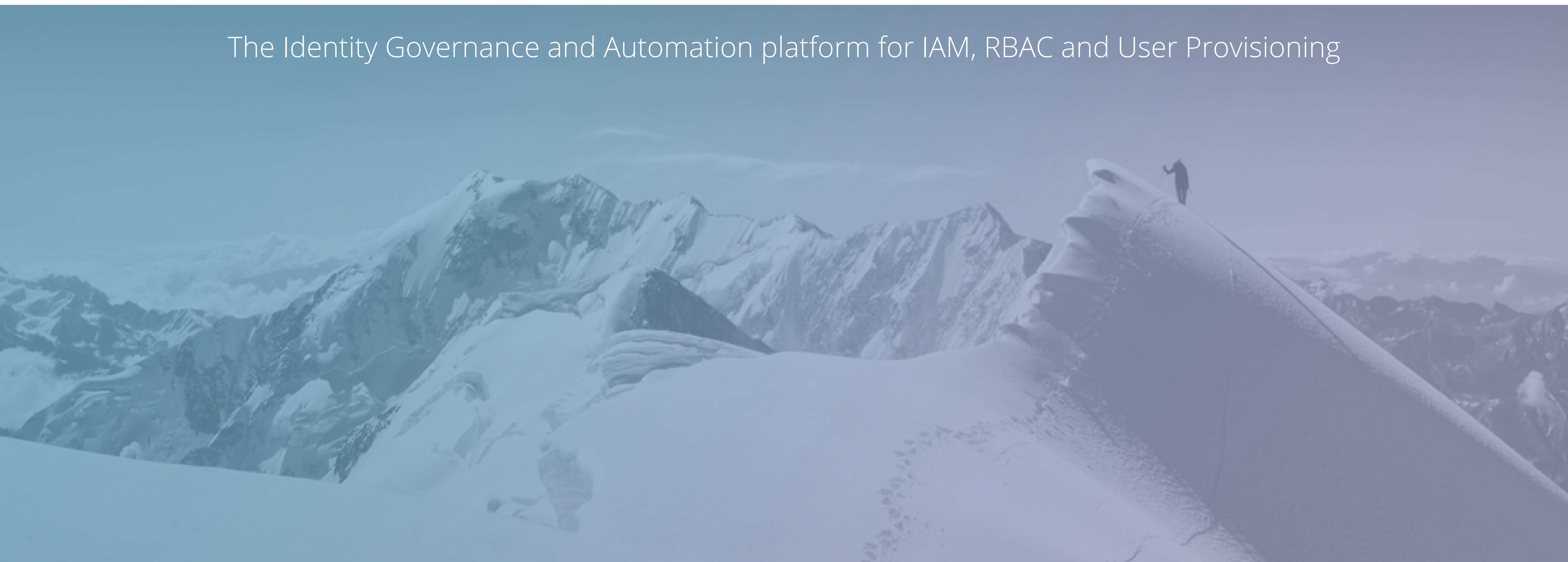


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# Provisor IGA.

Automatically Yours.

The Identity Governance and Automation platform for IAM, RBAC and User Provisioning



# 1

Objective

**With the right Identity Governance and Administration solution, it becomes possible to use IT efficiently, so that commercial and social objectives can be achieved.**

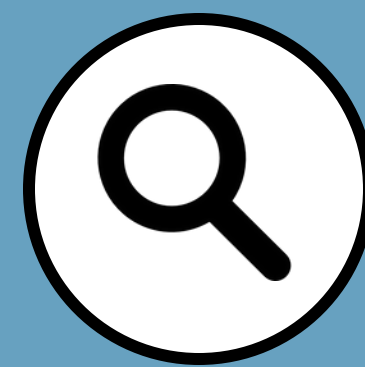


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# Inefficient governance and administration of employees and their roles and access rights, poses challenges.

# 2

## Challenges



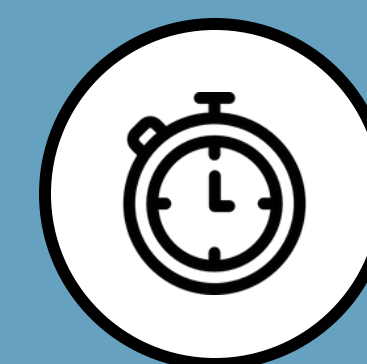
No insight into the access rights of employees



Insufficient compliance with privacy law (GDPR)



Inefficient identification and access process



Time-consuming assignment and integration of roles



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# 3

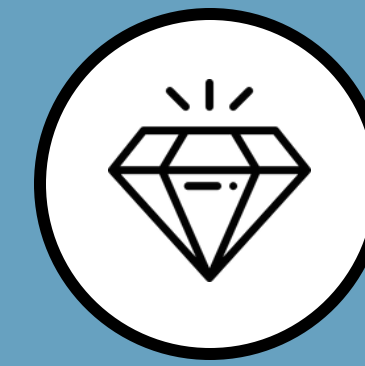
## Solutions

### Provisor offers the solutions for the most important challenges organizations and IT departments face.



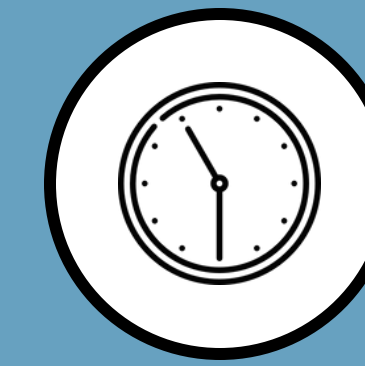
#### Reduce costs

Automation and self-service offer the possibility to reduce costs and manage them better.



#### Increase quality

Increasing quality of IT services, more transparency and faster service as a result of self-service and standardization.



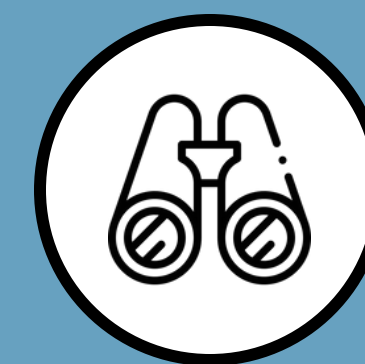
#### Save time

Control over IT resources ensures faster availability of new functionalities and a short time-to-market.



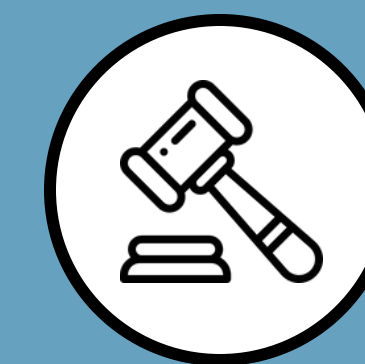
#### Offer self service

Automating standard requests allows users to submit requests independently.



#### Gain overview and insight

Control over and insight into costs, user accounts and access to applications, services and information.



#### Ensure conformity

Enforce both internal and external security guidelines with strict authorization policies and avoid human error.

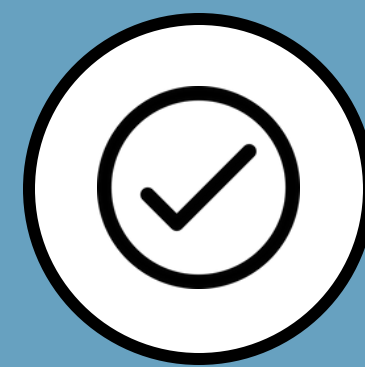




**These solutions are offered through various possibilities within the platform.**

# 4

## Identity Governance & Automation platform



### Define and manage roles

Easily create a profile for new employees. Define and manage roles that can be assigned to them.



### Granting and removing access rights

Each role provides access to applications and services to get control over the authorization policy within your organization.



### User provisioning

Automate standard activities such as the registration of applications, departments, structures, roles and users.



### 24/7 password reset

Let employees reset their password independently and easily 24/7 without the intervention of the IT service desk.



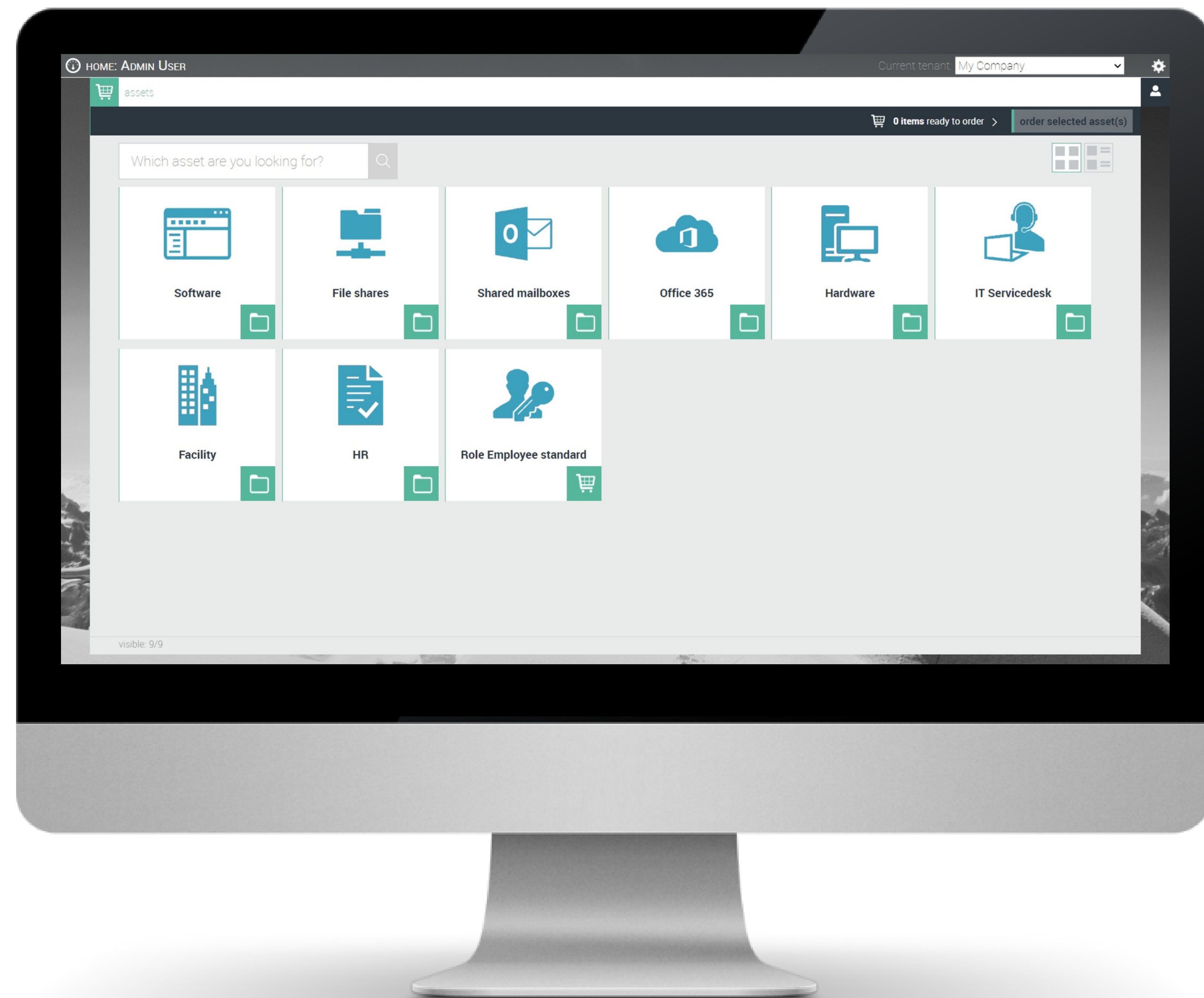
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# 5

## Core values

## Automation

With Provisor it is possible to automate many repetitive activities. This includes resetting passwords, registering requests and activities within the platform, sending overviews and reports to managers, delegating roles and obtaining access rights. This provides insight and control, and reduces the pressure on the HR and IT department, waiting times for employees and the chance of human errors. And all of this without compromising on functionality and efficiency.

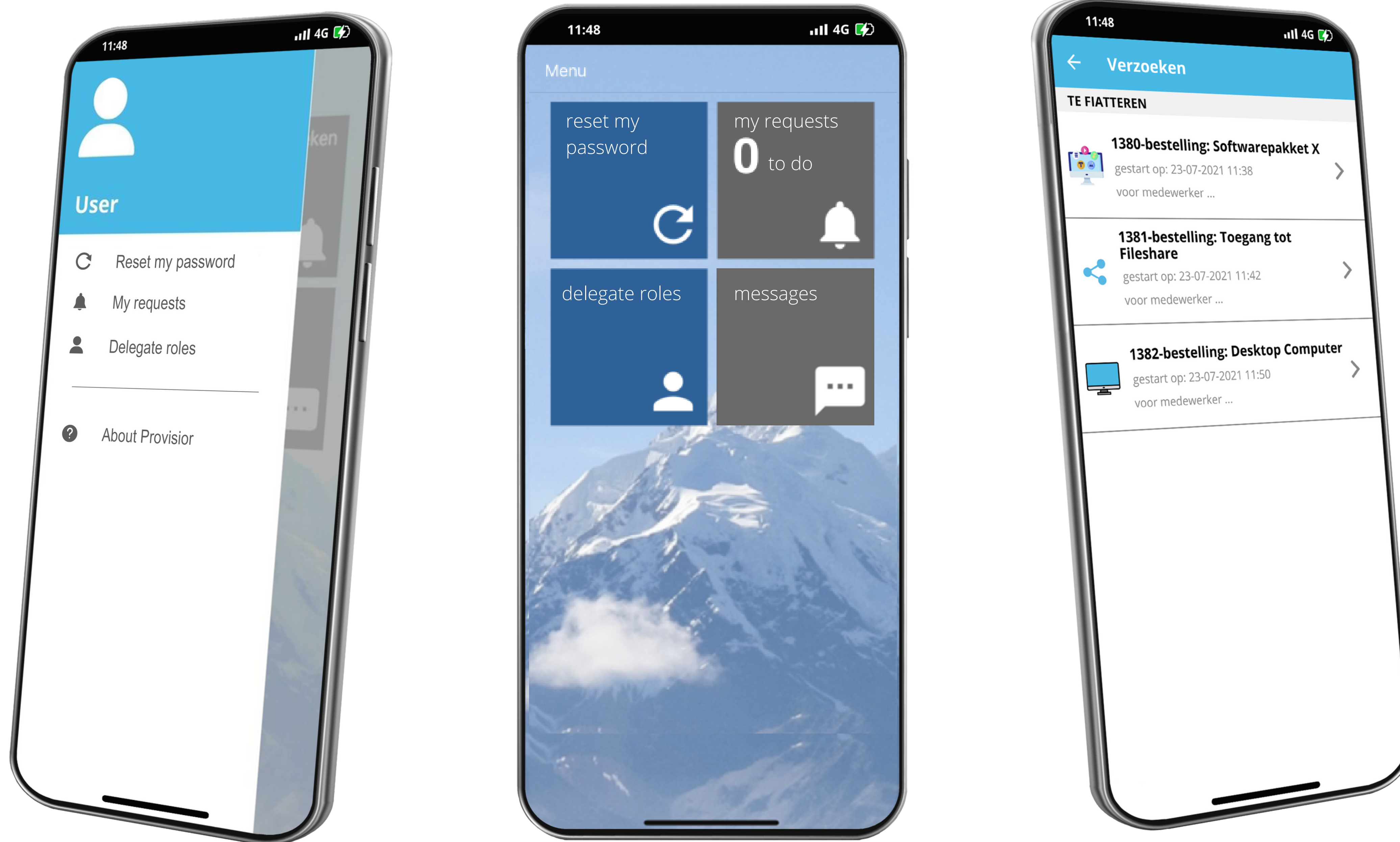


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# Self-service

Within the Provisor platform, self-service is used to offer employees the 24/7 service they need. IT users can request products, services and access rights, reset their password and delegate their role to a colleague. They are 24/7 provided with the service they need without the intervention of the IT service desk, in a safe and efficient manner. This saves time, costs and unnecessary frustrations and it allows employees to work efficiently and productively anytime, anywhere.



# 6

Core values



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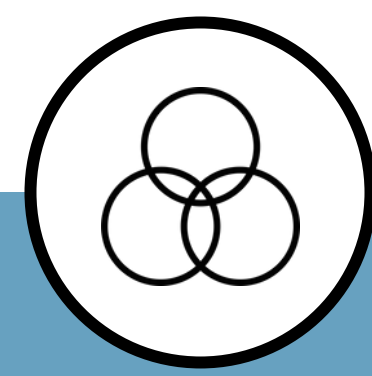
# 7

## Integrations

### Integrations

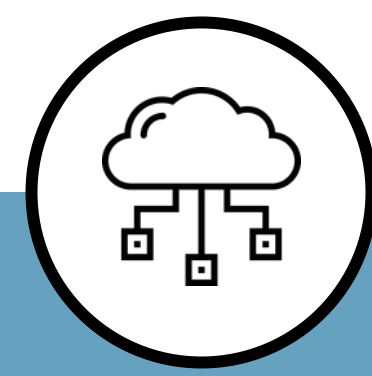
By the integration with various local and cloud applications, Provisor makes it possible to improve and simplify processes. Provisor can be integrated with, among others, Office 365, Exchange, SharePoint and Azure AD. With Provisor you can not only provide access, but also centralize the procurement of access.





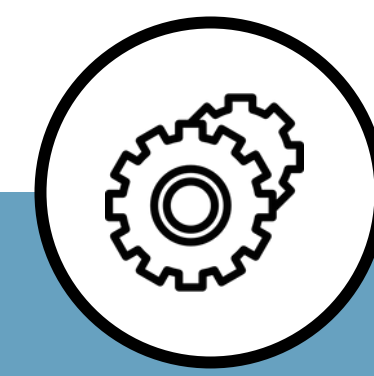
## Integrations

AD synchronisation  
 HR synchronisation  
 ITSM ticket logging  
 Imports and exports  
 REST API  
 Agents  
 Dynamic forms



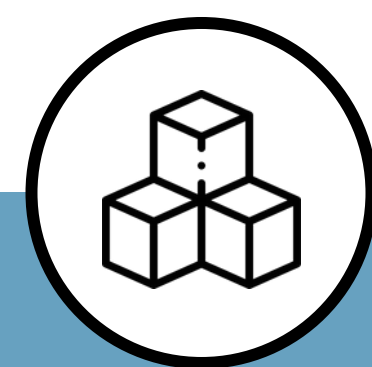
## Platform services

Approval workflow  
 RBAC Auditing  
 Authorization  
 Web portal  
 Native app  
 MFA  
 Push notifications  
 Reporting  
 Automation  
 Intelligent search engine  
 Multilingual



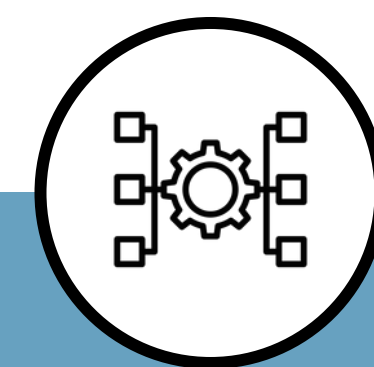
## Development & implementation

Automated update  
 Agent deployment  
 ACL's & roles  
 Powershell template builder  
 Form builder  
 Platform configurator  
 Central services repository



## Connections

Active Directory  
 Office 365  
 Exchange  
 SCCM / Intune  
 License management  
 ITSM  
 ITAM / SAM  
 Sharepoint  
 Teams  
 Citrix  
 Product- & service catalog  
 Dynamic forms  
 Webshops Tech Data & ALSO



## Infrastructure

Single Active Directory  
 Shared Active Directory  
 Multi domain forest  
 Azure Active Directory  
 OpenID  
 Single Sign On  
 E-mail  
 Logging

# 8

## Architecture





# 9

## Connections

### Connections with software distributors

The connections with the distributors Tech Data and ALSO make it possible to automatically scale up and down your Microsoft 365 licenses via Provisor. This is beneficial in terms of efficiency, control and convenience. After all, your M365 licenses are easy to manage via one platform. You gain insight into the number of closed licenses within your organization and these automatically scale up or down when necessary. In this way, you and your employees can work efficiently and you will not pay too much for your M365 licenses.

In addition to Tech Data and ALSO, we are talking with several distributors to provide you with even more valuable connections in the future.



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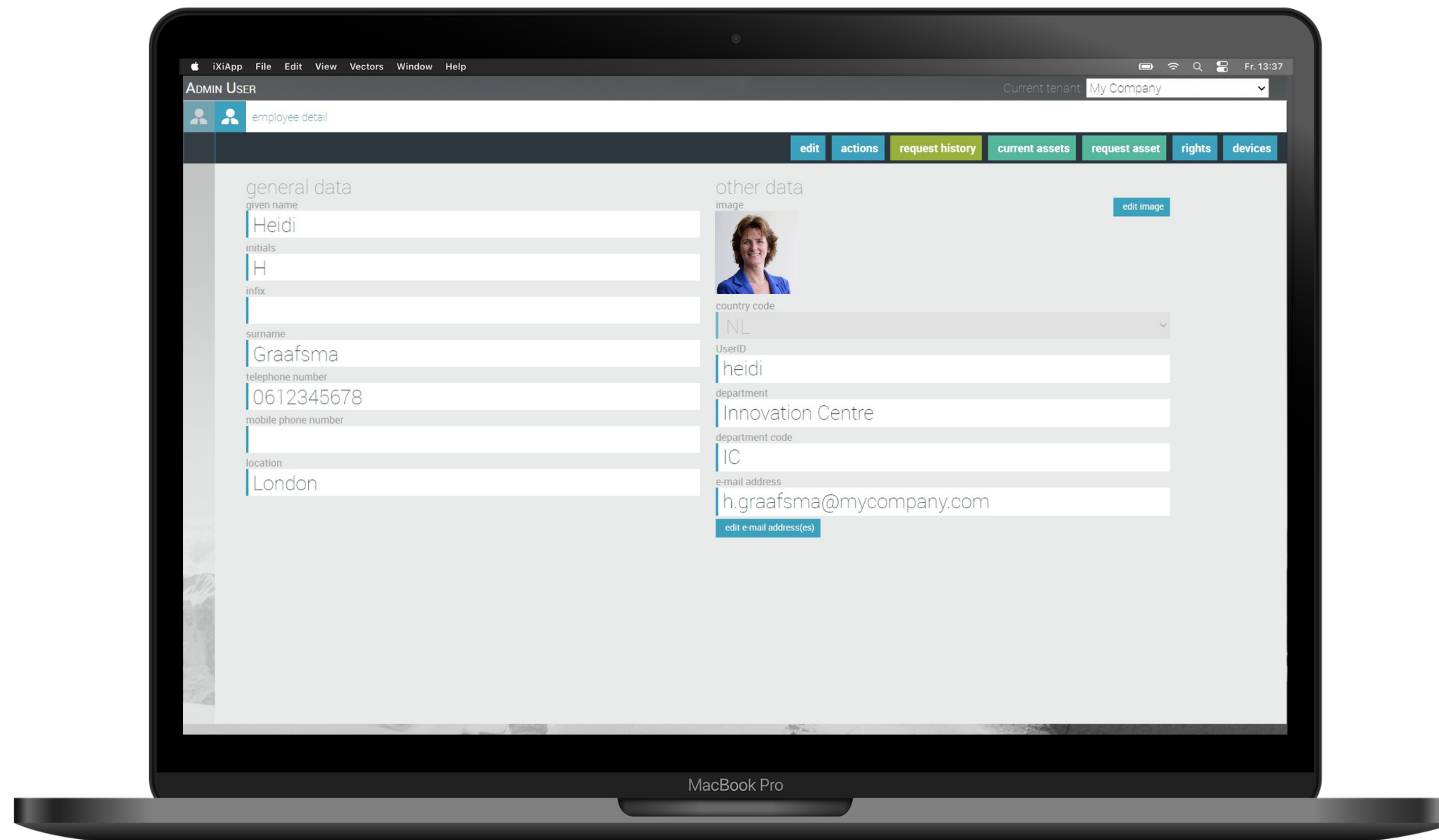


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# Access rights

Setting up and connecting roles to employee profiles is a simple way in which Provisor ensures that you get control over the authorization policy within your organization. With a direct link to the Active Directory, employee profiles and their access rights can be managed so that you keep an overview. You can always see which access rights have been granted and when. If desired, implementation specialists from Provisor can help to implement this for you or your customers.



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## Possibilities



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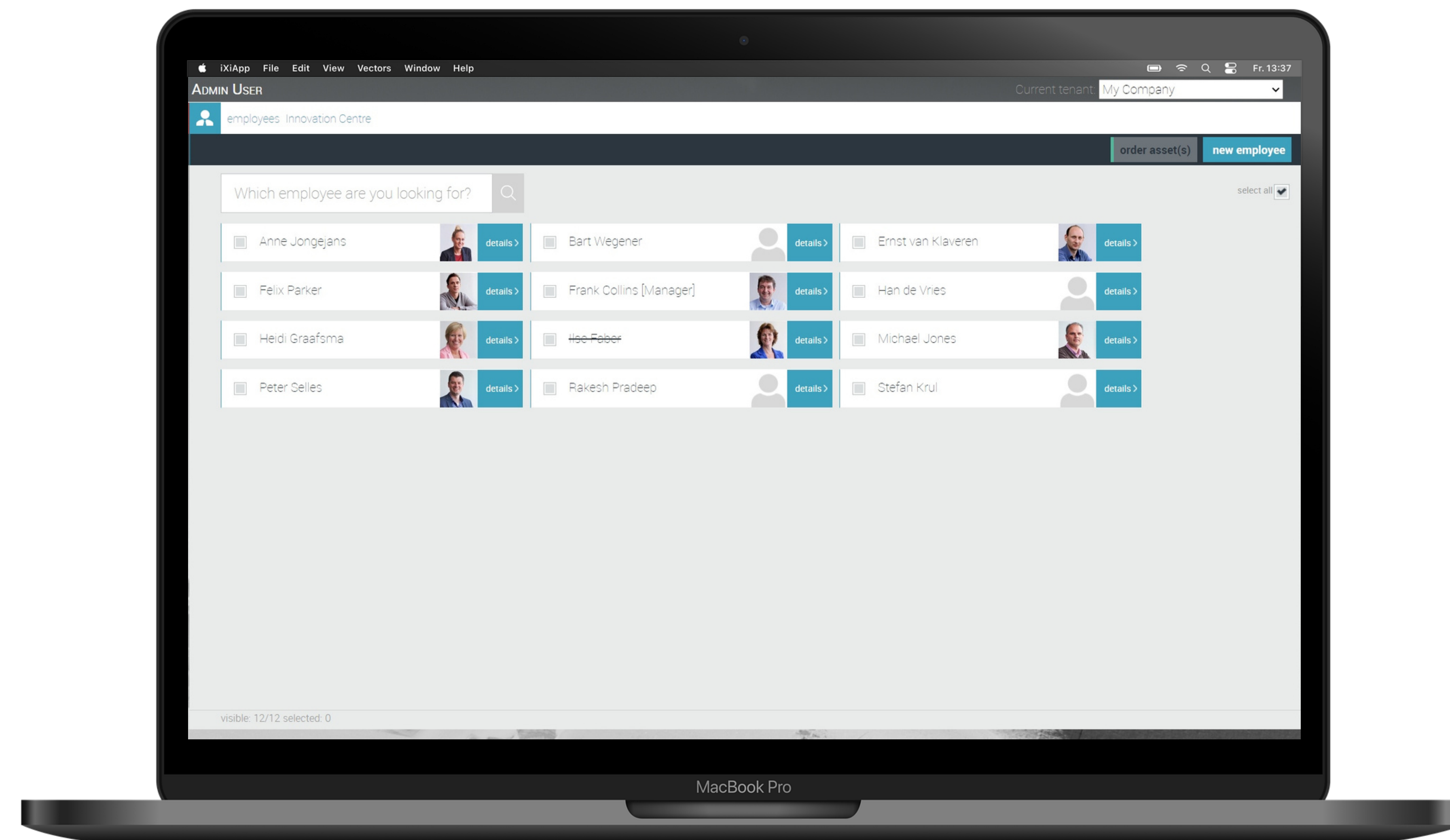
# 11

## Possibilities

## Identity Management

Managing the identity of employees whereby access can be granted to applications, services, mailboxes and applications based on assigned roles. This is possible through an automatic process of onboarding, reboarding and offboarding of employees, whereby employee accounts can be created, changed and deleted.

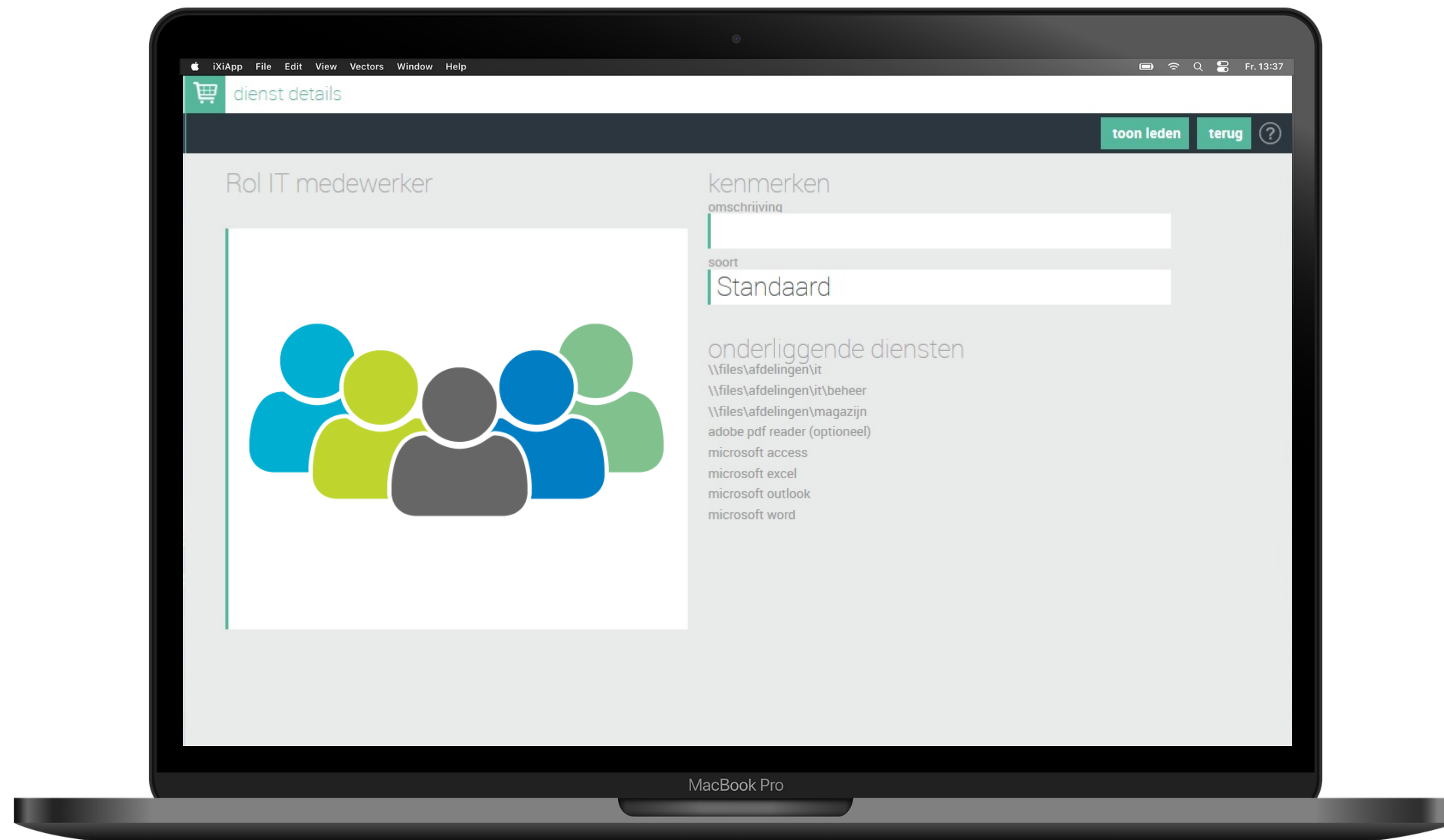
Managed Service Providers (MSPs) can easily and conveniently manage multiple companies by using the multi-tenant capabilities of Provisor.





# Roles

Provisor makes it possible to define and manage roles in a simple and pragmatic way. Roles can be assigned to employees and each role provides access to applications, services and mailboxes (RBAC). If desired, the employee can independently, with a single click, request additional services and access rights, regardless of the type of service.



# 12

## Possibilities



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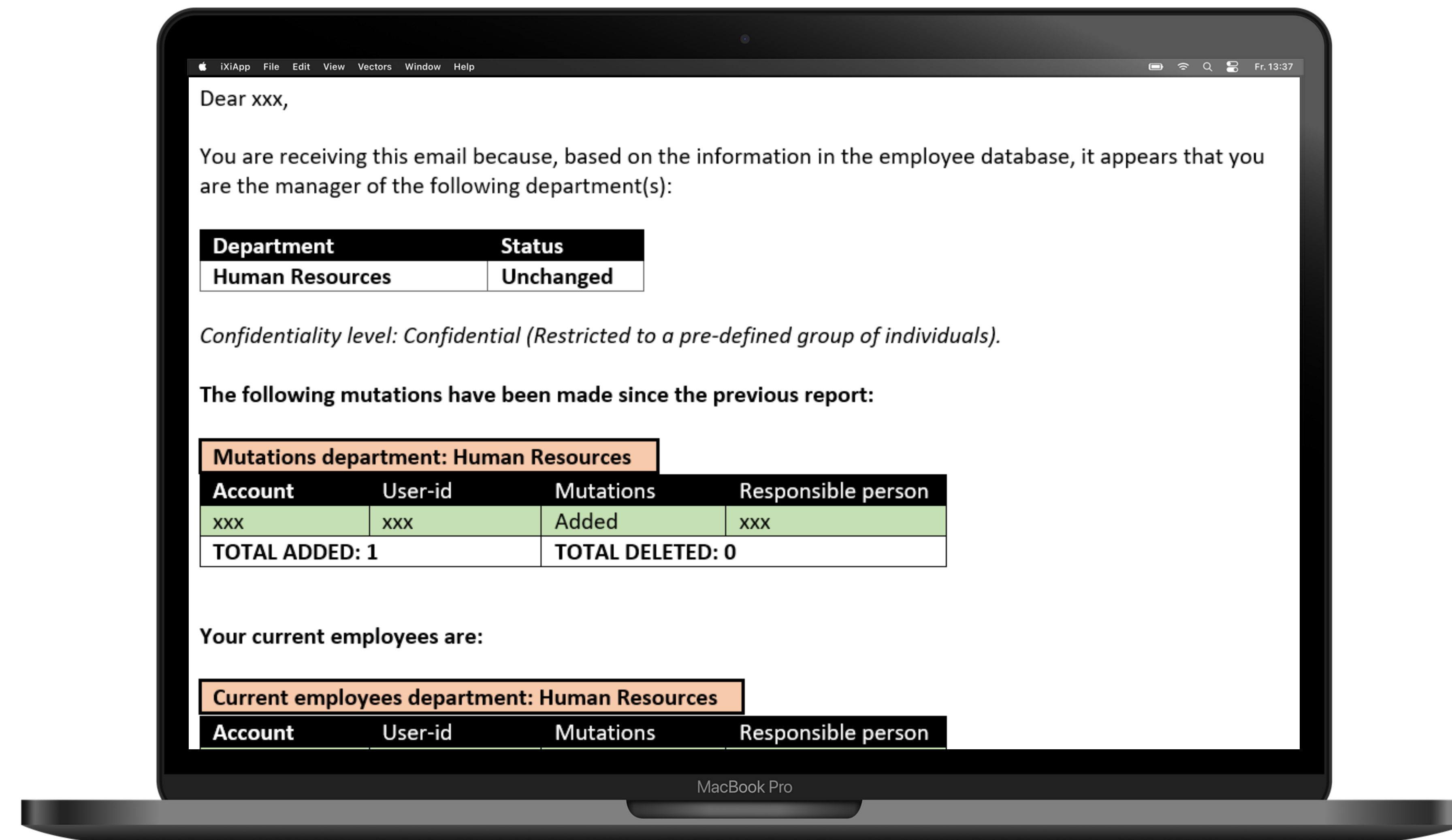


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## Possibilities

## Auditing & reporting

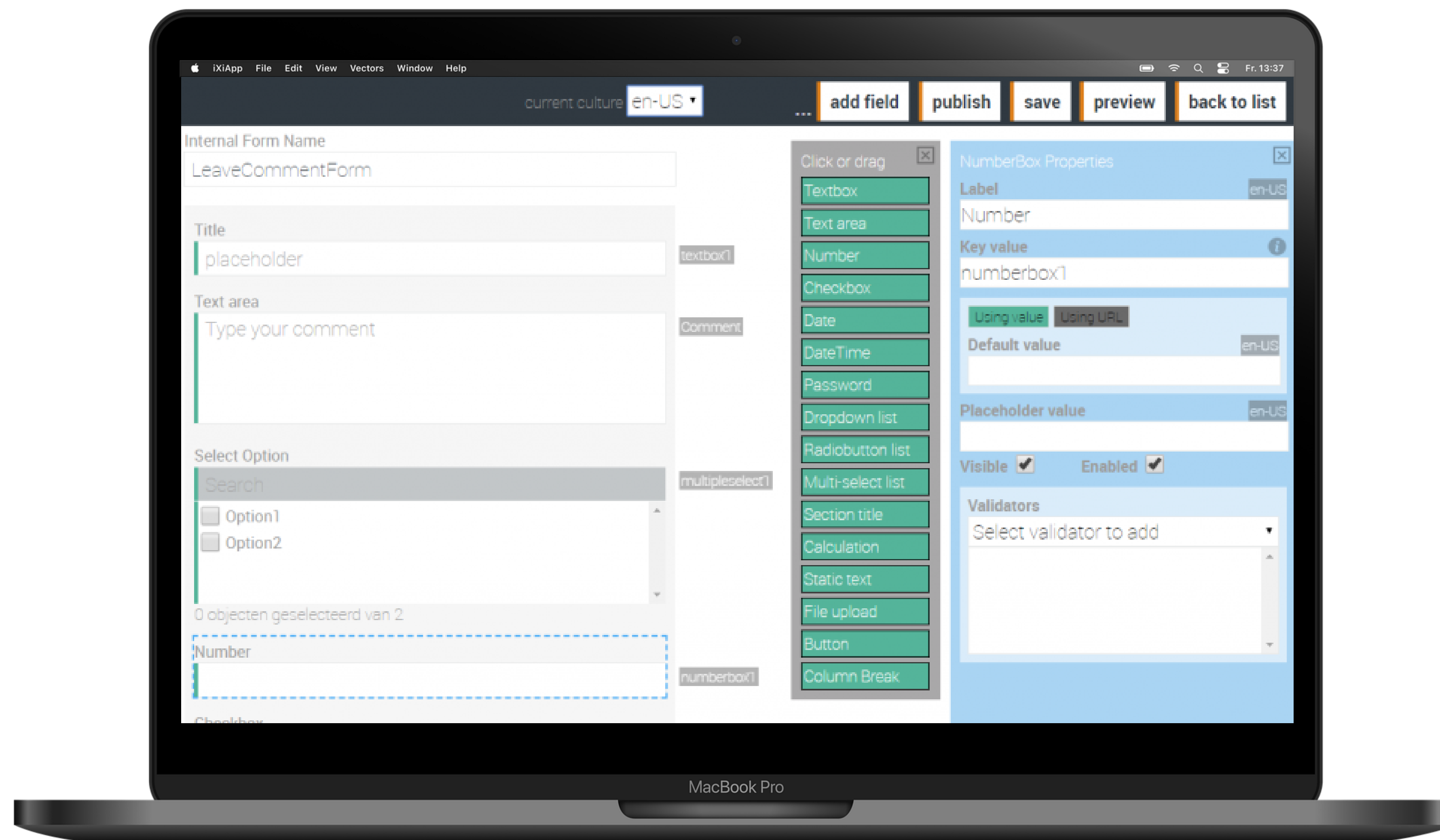
Provisor makes it possible to report every request and every action taken. Reports can also be sent about who has which access rights. This gives you complete insight into when access rights have been granted, an account has been blocked or by whom a request has been approved. In addition, you can automatically send reports about the usage of licenses. This allows for more control over the rights structure and less discussions.



# Form builder

With our form builder, administrators can easily create forms that must be filled in by the end user when making requests. No programming experience is required for this. This allows you to specify exactly what information you want when someone requests a service, product or access right.

Entered data is immediately accessible and can be stored and sent to the person for whom the information is important. Actions can also be linked to the form, whereby, for example, automated accounts or mailboxes can be created based on the data provided.



# 14

## Possibilities



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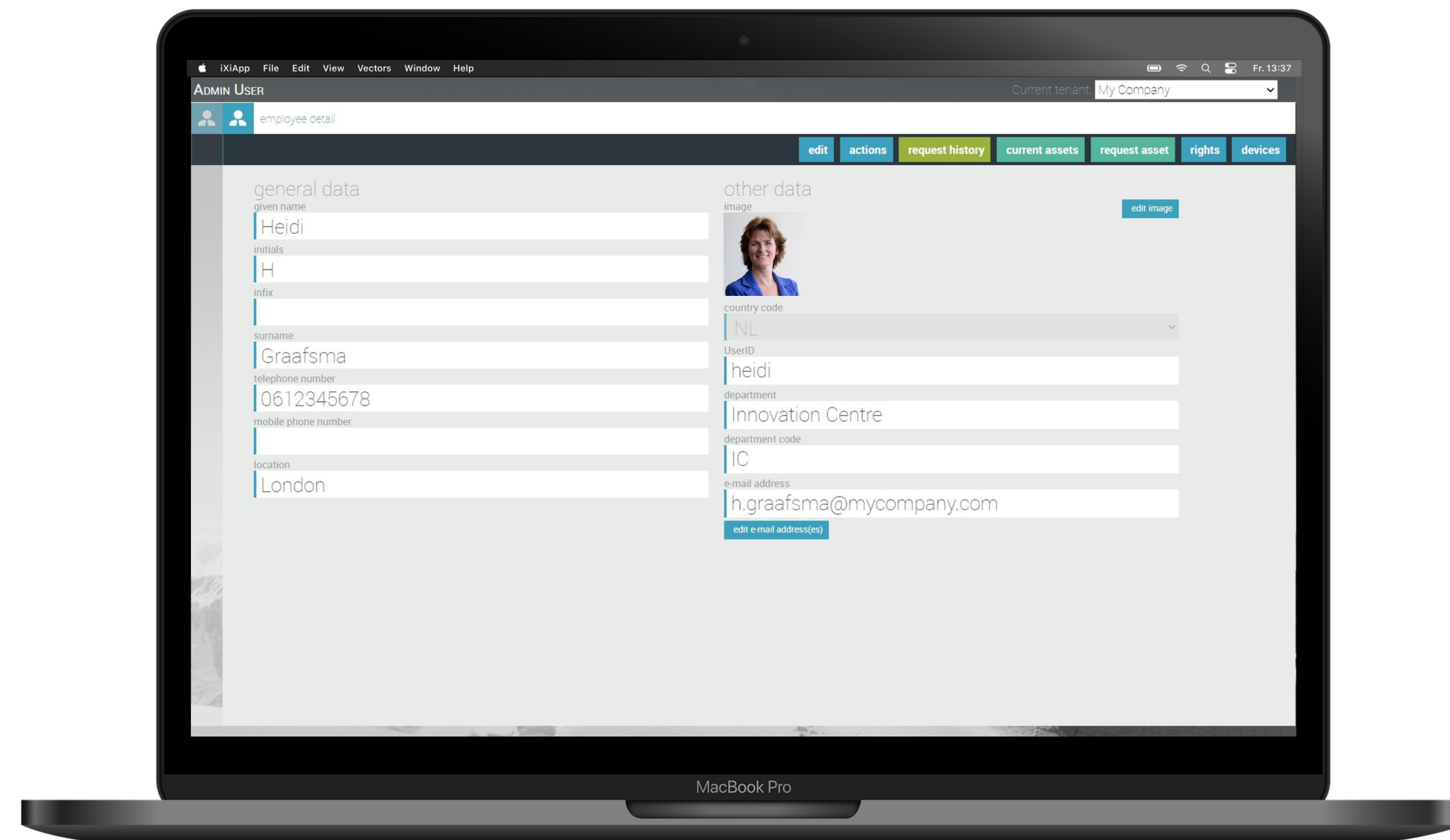


# 15

## Possibilities

## HR tooling

Provisor bridges the gap between HR and IT. Provisor can be seamlessly connected to a variety of HR systems via connectors. By automating synchronization with HR systems, it becomes possible to speed up the process of creating, changing or deleting user accounts and granting access rights.



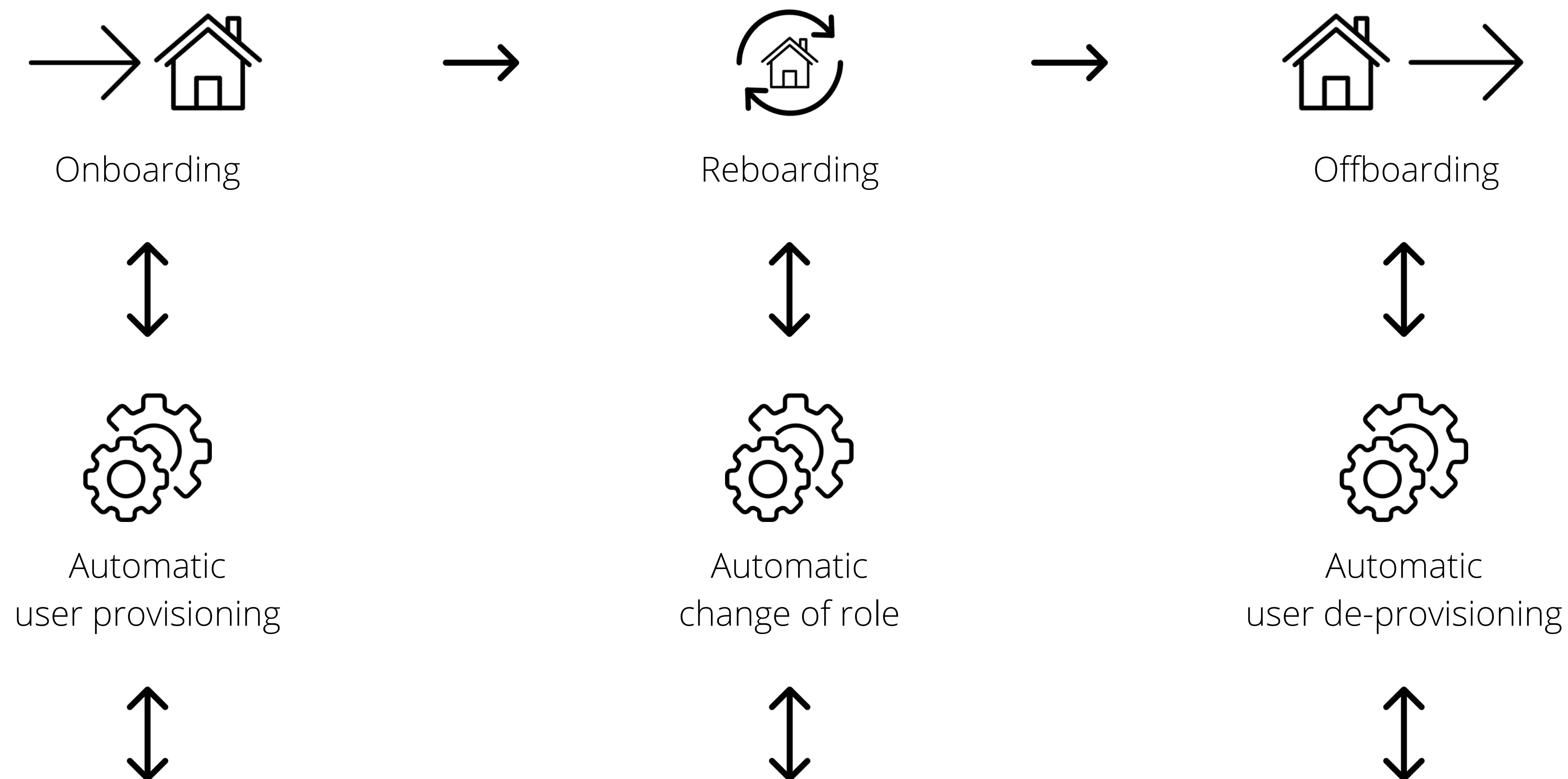


# Automatic onboarding, reboarding and offboarding of employees

An employee profile can be automatically created for new employees. They are assigned a role to which access rights are attached and any additional required access rights can be requested manually by the employee. In case the role of the employee changes, these access rights can, if necessary, be adjusted by assigning a new role. When the employee leaves the company, the employee can be automatically removed. This makes human resource management safe, fast and simple.

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## Possibilities



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# 17

## Possibilities

### Mobile app

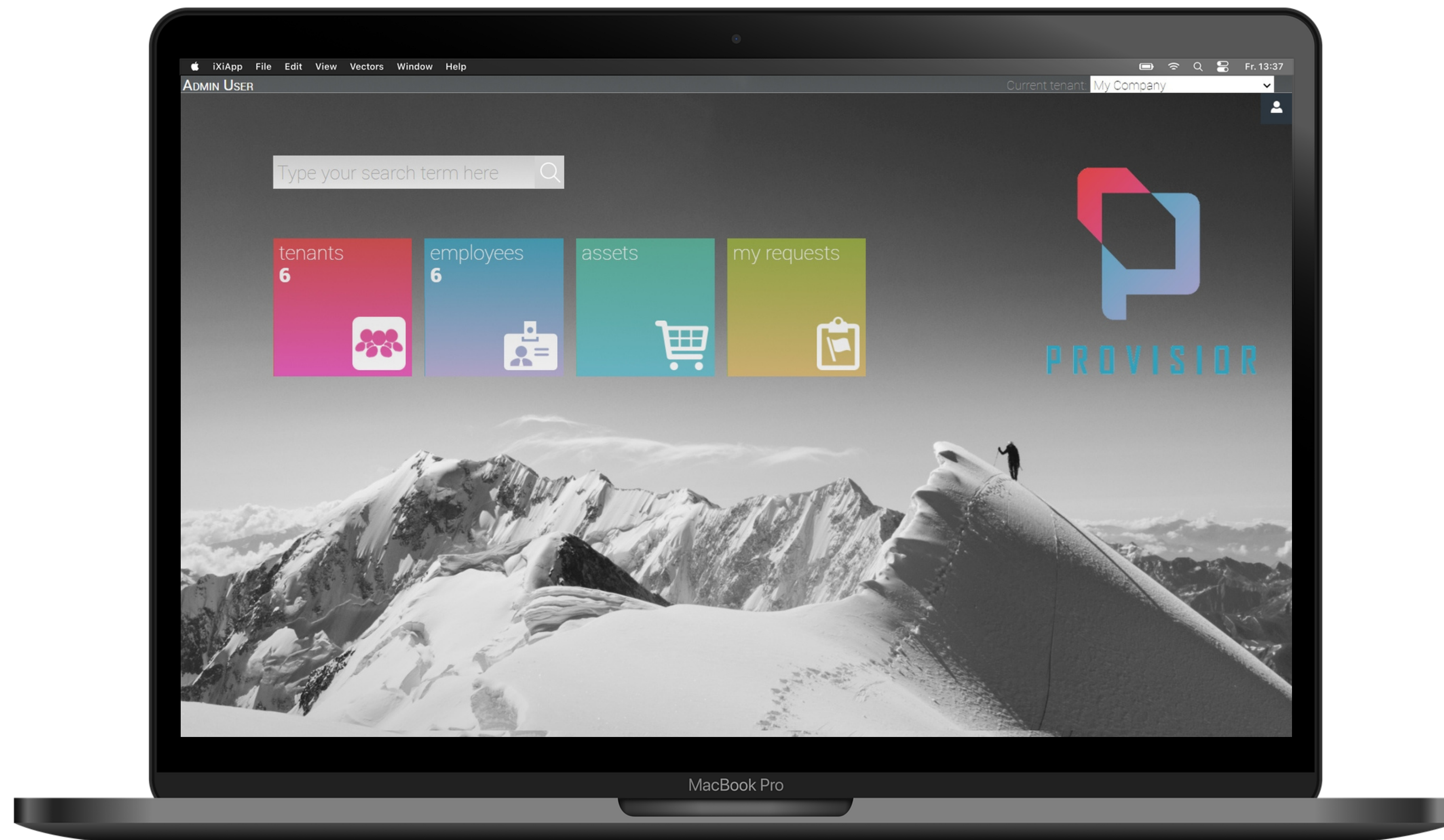
The Provisor mobile app, available for iOS and Android, allows employees to independently perform password resets, authorize requests and delegate roles. In addition, push notifications can be sent to employees via the mobile app to inform them about, for example, malfunctions and maintenance work.





# Personalization

Both the Provisor portal and the mobile app can be easily personalized. It is possible to design this completely according to your own house style or that of your customer. In this way, Provisor becomes part of your own proposition towards your customer. In addition, Provisor offers the possibility to adjust the language and font size to personal preferences.



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Possibilities



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# 19

## Management overview

### Role management

The ability to define and manage roles in a simple and pragmatic way. This provides insight into who has which access rights.

### Identity management

The ability to manage employees within your organization. This keeps managers in control of user accounts that need to be created, modified or deleted.

### Access right management

The ability to assign access rights per role and manually assign additional rights. This ensures that managers have insight and control over who has which access rights.

### Cost management

The ability to have an overview of the costs of software and hardware per department or employee. This offers managers insight and control.

### Information management

The ability to implement and manage your information security efficiently and effectively. This provides managers with insight into information and compliance with privacy law.

### Customer management

The ability to manage all customers from a single installation through multi-tenancy. This provides convenience, simplicity and overview.

### HR management

The ability to connect Provisor to HR systems. This offers managers the opportunity to simplify HR processes and keep administration clear.

### IT management

The ability to redeem people for those things where they make a difference for the organization. This ensures that IT management takes a leap forward.

### Password management

The ability to reset your password independently 24/7 without the intervention of the IT service desk. This allows for more efficient password management and more control.





## Self service

The ability to automatically process repetitive actions. This leads to more efficiency and less required IT employees for standard activities.

## User provisioning

The ability to automatically create, modify and delete user accounts. This provides grip and keeps managers in control.

## Automation

The ability to automate IT, HR and facility tasks. This reduces the number of calls made to the IT service desk.

## Cost overview

The ability to make the costs for used services and products visible at all levels. This provides more insight and control.

## Mobile app

The possibility to have access to the Provisor app in addition to the Portal. This ensures independence and freedom.

## Notifications

The ability to inform employees or customers via the mobile app about malfunctions or planned maintenance. This offers convenience in difficult situations.

## Multi-tenancy

The ability to manage users and customers from one centrally managed environment.

## Multilingualism

The ability to adjust the language of the platform. This makes Provisor available to employees of different nationalities.

## Integrations

The ability to automatically improve and simplify processes through integration with various applications. This makes it possible to grant and receive access.

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## Platform overview



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