

Identity Governance & Automation

The Provisor IGA platform

At Provisor, we believe that IT is indispensable in meeting commercial and social objectives. That is why we have developed the Provisor platform for Identity Governance & Administration (IGA) for the benefit of – and in close cooperation with – large end user organizations and IT service providers. Provisor makes it possible to efficiently and quickly give IT users authorized access to IT resources – wherever and whenever. The strong End User Self Service Portal makes requesting applications, access rights and password resets available 24/7 – also from mobile devices.

The Provisor Platform

The Provisor Identity Governance & Automation platform offers organizations and IT departments advanced Identity & Access Management (IAM), Entitlement Management, Workflow, Self Service and Provisioning capabilities from one central environment for both IT administrators and IT users. The flexible and scalable platform integrates with various ITSM, HR and deployment systems so that it can be perfectly integrated into existing infrastructures and processes. Provisor also supports other IT disciplines such as IT Asset Management; with the License Optimized Architecture, organizations get maximum value from their IT investments. The platform also contains functional governance, analytics and reporting capabilities. With a short implementation and payback time, Provisor is a serious alternative to complex IGA solutions with a long time-to-value.

Identity Governance & Automation

The Provisor platform manages digital identities and IT resources within organizations. Access rights can be granted and monitored based on roles. A discipline that was previously known as Identity Governance & Administration (IGA). However, important components within our platform are also automation and self-service. With Provisor, among other things, the onboarding, reboarding and offboarding of employees and the assignment and withdrawal of access rights are automated as much as possible. That is why we prefer to describe the Provisor platform as a platform for Identity Governance & Automation.

The DSE Group

Provisor is part of the DSE Group, founded in 1988 and consisting of, among others, The S-Unit (IT security & penetration testing) and The ITAM-Unit (IT Asset Management). With the disciplines of Identity Governance, IT security and IT Asset Management under one roof, the DSE Group is able to uniquely offer technology and services to customers to help them maximize the value and security of their IT and minimize the associated risks and cost. In the Netherlands and abroad, more than 75 people work for the DSE Group.



Automation & self service

Automation

With Provisor it is possible to automate many repetitive activities. This includes resetting passwords, registering requests and activities within the platform, sending overviews and reports to managers, delegating roles and obtaining access rights. This provides insight and control, and reduces the pressure on the HR and IT department, waiting times for employees and the chance of human errors. And all of this without compromising on functionality and efficiency.

Self Service

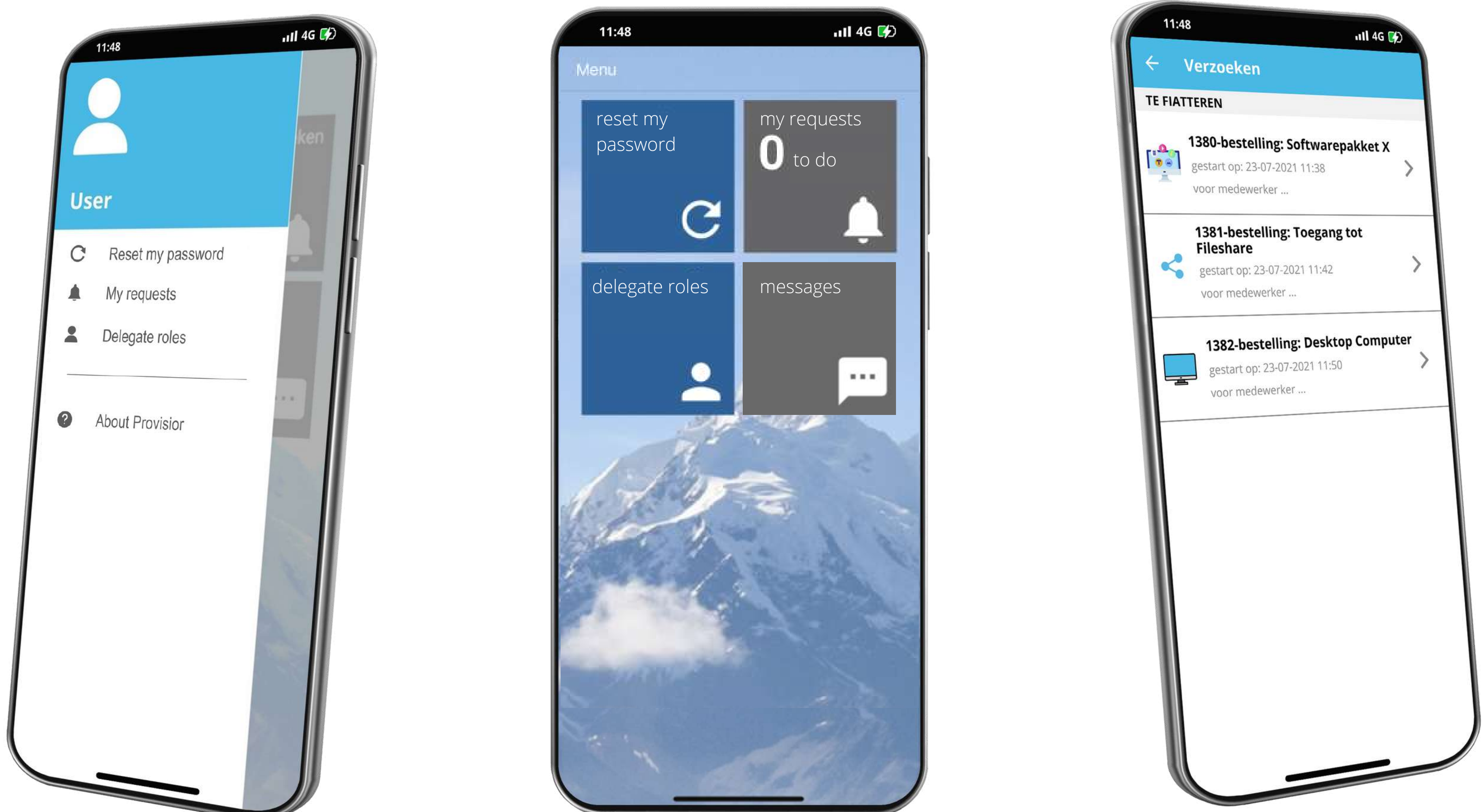
Within the Provisor platform, self-service is used to offer employees the 24/7 service they need. IT users can request products, services and access rights, reset their password and delegate their role to a colleague. They are 24/7 provided with the service they need without the intervention of the IT service desk, in a safe and efficient manner. This saves time and costs and it allows employees to work efficiently and productively anytime, anywhere. Whether the service desk is open or not.

The Provisor App

With the Provisor mobile app, you can, for example, help a colleague by approving a request or checking the status of open requests, even when you are not at the office. The app – available for iOS and Android – can be linked to the Provisor platform with just one click and offers employees the opportunity to authorize requests, delegate roles and reset passwords independently.

In addition, it is possible to use the app to send push notifications to employees to inform them about, for example, malfunctions and maintenance work. Devices can be easily (un)subscribed so that push notifications can be sent to individuals or groups of employees. Employees can also see the real-time status of their requests and tickets via the app.

With the Provisor mobile app, business processes never have to stop unnecessarily and you can work efficiently. Always and everywhere.



The Provisor User Group

The Provisor User Group (PUG)

In collaboration with the Provisor User Group – consisting of our customers and partners – the platform is continuously being developed in order to meet the ever-changing circumstances. During the annual Provisor User Group Summit, the Provisor User Group meets and discusses the latest developments within the platform, explains the roadmap and offers customers the opportunity to submit requests for new functionalities.

Investing in Provisor

Access to the Provisor IGA Fundamentals platform is obtained by getting a subscription for every IT user within the organization (or for IT service providers: for every IT user within the customer environment). During the subscription term, customers have the right to use all existing and future functions and features of the platform. In addition, we offer you technical support and Technical and Functional Account Management (TAM).

The pricing for the use of Provisor IGA is simple and transparent: organizations pay €1,- (excl. VAT) per month for each IT user using the platform. The minimum contract duration is 24 months each time. New customers are connected and enabled based on the Provisor Onboarding Bundle (POB) at a fixed price.

Some of our customers



What do our customers say about Provisor

“ **The appearance, the extensive possibilities, the price and professional knowledge of Provisor were the deciding factors.** ”

Wout de Vries – Medisch Centrum Leeuwarden

“ **Intervention from the IT department is no longer necessary, which saves a lot of time in the long term.** ”

Monique van den Anker – Heijmans NV

“ **We have made major efficiency gains with Provisor, which has resulted in savings in many areas.** ”

Jan Kees Brouwer – a.s.r.

“ **We have been a satisfied user of Provisor as a “Single point of Entry” for many years.** ”

Mark Beijer – Bilfinger Tebodin Netherlands B.V.

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